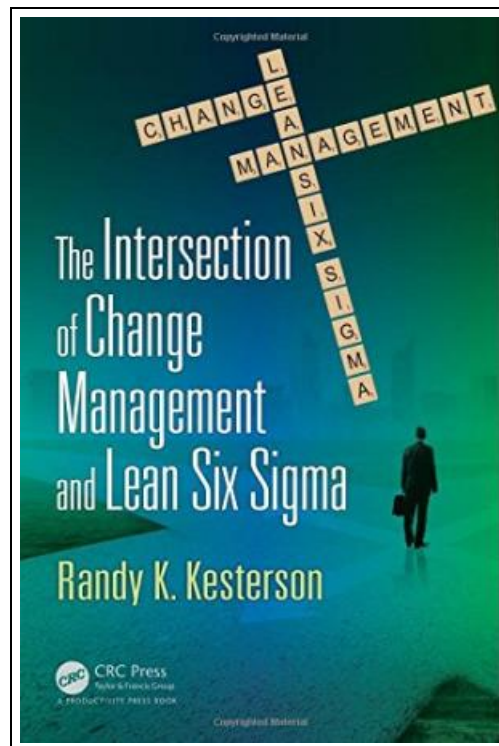


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Taylor Francis Ltd, United Kingdom, 2017. Paperback. Condition: New. Language: English . Brand New Book. Randy has crafted an invaluable book, no matter where you are in the journey of organizational change management. A must-have guide you will refer to again and again. - Marshall Goldsmith, author of the #1 New York Times bestseller, Triggers. ã Randy Kesterson recognizes that much of the energy that organizations put into Lean and Six Sigma improvements is wasted when the results are not applied effectively due to the organization s resistance to change. ã ã - Ellen Domb, Ph.D. PQR, one of the world s top 50 quality experts at Finally, a book that recognizes that most organizations are on the left side of the FAT-LEAN continuum. Far too many organizations think they are Lean/Six Sigma mature only to realize that they aren t even close. - Gerhard Plenert, Ph.D., serves as Director of Executive Education, Shingo Institute, Home of the Shingo Prize The Intersection of Change Management and Lean Six Sigma: The Basics for Black Belts and Change Agents is for Lean and Six Sigma professionals working inside organizations with low Lean maturity and significant resistance to change. Written by a business executive and certified Lean Six Sigma black belt, this book: Provides sound, innovative practices for those interested in successfully navigating organizational change. Focuses on culture change and mindsets, not just tools and applications. Stresses effective communication ensuring that various stakeholders understand the reasons for the change, the benefits, and the details. Illustrates how the benefits of Lean and Six Sigma initiatives can benefit the change management process. This book pinpoints and examines the intersection of change management and Lean Six Sigma. It features interviews with change management practitioners (executives, project managers, and black belts) and provides pertinent case studies detailing...

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