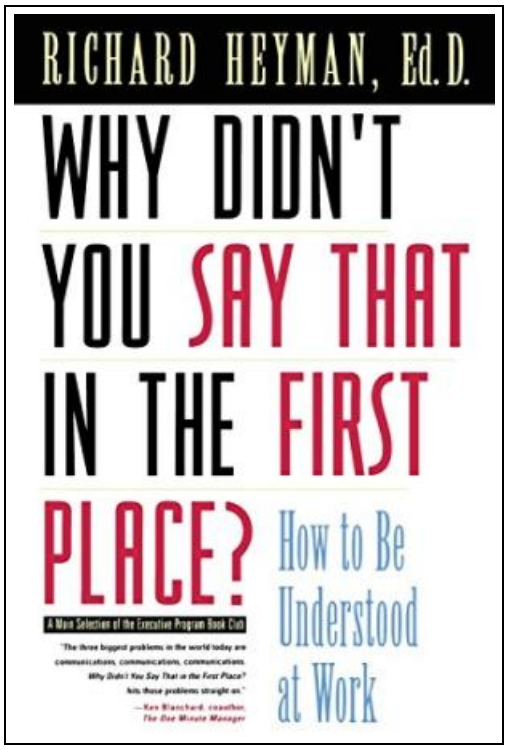
Why Didn't You Say That in the First Place?: How to be Understood at Work



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Reviews

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John Wiley & Sons Inc. Paperback. Book Condition: new. BRAND NEW, Why Didn't You Say That in the First Place?: How to be Understood at Work, Richard Heyman, Ever get the feeling that your coworkers don't understand you? Misunderstanding through poor communication is rampant in the workplace, yet most workers just shrug their shoulders and accept misunderstanding as a fact of life. In Why Didn't You Say that in the First Place?, the author offers a path to clear communication by demonstrating how we can always reach full mutual understanding with others by using the power of plain talk in a systematic way. You'll discover: * Why nobody understands you* Why misunderstanding is normal* The power of strategic talk* Communicating when understanding is critical It is full of anecdotes, illustrations, sample conversations, and checklists to show readers how misunderstandings can be prevented in everyday settings.

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