



Federal Telework, Additional Controls Could Strengthen Telework Program Compliance and Data Reporting: Report to Congressional Requesters. (Paperback)

By U S Government Accountability Office

Createspace Independent Publishing Platform, 2017. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. The Telework Enhancement Act of 2010 required agencies to develop telework policies and OPM to provide guidance and report on telework use, among other things. GAO was asked to review agency telework programs. This report examines (1) how selected agencies comply with the act s requirements, (2) the internal controls affecting federal supervisors ability to hold teleworkers accountable for achieving results, and (3) the challenges selected agencies and OPM face in collecting and reporting telework data. GAO selected four case study agencies for review-Education, General Services Administration, Labor, and Securities and Exchange Commission-based on agency size and telework participation rates. GAO reviewed OPM guidance and reports, and policies and data at case study agencies. GAO also interviewed OPM and case study agency officials and held focus groups with case study agency supervisors and teleworkers.



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